

Last Amended: 16th May 2018

## Terms and Conditions

1. The prints purchased are for a giclee print or a lithograph print only and not for the original painting or drawing.
2. A giclee print is printed singly to order from a high-resolution inkjet printer. This digital form of printing gives an excellent product of colour and sharp detail. Giclee prints are in the process of being widely accepted as the standard method of producing fine art prints. All limited edition prints are signed and numbered by the artist.
3. The remarque consists of a pencil drawing, normally following the theme of the subject matter, and is added to the border area of the print by the artist. This will give a print an individuality, which will enhance its value.
4. All giclee prints, lithograph prints and greetings cards are produced in the UK.
5. The placing of an order constitutes an acceptance of the Terms and Conditions of David Rowlands-Art.
6. All measurements given are approximate unless stated otherwise.
7. Our online shopping cart can be used to purchase a giclee print, lithograph print and greetings cards. The shopping cart uses the PayPal secure website to process all transactions. Payment can be made by Credit card, Debit card or a PayPal Account.
8. Payment must be received in full and in advance, before your order can be accepted. This applies even if you do not use our online shopping cart. Any prints paid for by cheque will be sent out once the cheque payment has cleared.
9. An email notification confirming your order details will be automatically sent on placing an order. Once the order has been processed a second email notification will follow confirming day of dispatch and delivery details.
10. Each print is individually wrapped in tissue paper and shipped unframed and unmounted, rolled and secured in a heavy-duty cardboard tube or carton.
11. Orders for prints will usually be dispatched within 21 days of receiving the order and payment in full. The giclee prints are printed to order, and lithograph prints from stock. All are signed and numbered by the artist.
12. Delivery details on orders for originals or commissioned work will be arranged direct with the customer.

13. All prints will be dispatched by Royal Mail using *Royal Mail Special Delivery*, for guaranteed next day service to all UK destinations. All deliveries will require a signature upon receipt of the order.

14. All EU and international deliveries are dispatched using British *Royal Mail International Tracked & Signed, Printed Papers*. On arrival in your country the delivery will switch to your local postal service.

15. All delivery prices can be seen on the prices page. Please note these prices are subject to price change in accordance with those published on the British Royal Mail website.  
[www.royalmail.co.uk](http://www.royalmail.co.uk)

16. The purchaser is responsible for any necessary import licences, customs, duties, taxes, brokerage fees, or any other additional charges or forms required for delivery in your country.

17. The inks, fine art paper and canvas used in the creation of giclee prints are of the highest quality available. Epson papers have also been Wilhelm tested to resist fading for many years. To further increase the longevity of your giclee print, do not expose to direct sunlight or excessive moisture. Prints must be handled with care at all times using clean cotton gloves. Illumination conditions in homes, offices, and galleries do vary and images will last longer when displayed under lower light levels; likewise, the life of prints will be shortened when displayed under illumination that is more intense than 450 lux. Actual print stability will vary according to media, printed image, display conditions, light intensity, humidity, and atmospheric conditions. We do not guarantee longevity of prints. For maximum print life, display all prints under glass or lamination or properly store them.

18. You may cancel and return your order within 7 working days of delivery if you are unsatisfied with the item. You must notify us by email, or in writing within 7 working days of delivery. If there is nothing wrong with the item(s)/you change your mind, you will be responsible for payment of the return postage only. The item must be returned both unused, and in the same condition as it was originally supplied. A full refund of the original cost including delivery charges will be made upon our receipt of the item(s).

19. If for any reason you receive an item damaged, please notify us by email, or in writing within 7 working days of delivery. Please provide a full description of the fault or damage and include a photograph and return the item in its original packaging within 7 working days of you notifying us that the item was damaged. On receipt of your returned item(s) you will be refunded in full for your costs. This does not affect your statutory rights under the Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013.

20. All images and information on the David Rowlands-Art website are available for the express purpose of viewing the website. No image, or portion of any image, may be reproduced without the express written permission of David Rowlands-Art and the individual artist or the respective legal owner. The purchaser of an original painting, drawing, print or greeting card from the David Rowlands-Art website, does not acquire the copyright to that

piece of art. All physical artwork is subject to, and remains the property of the copyright holder, under copyright laws.

21. Terms and conditions; prices; specification, and information are subject to change at any time without notice and are available on the David Rowlands-Art website and upon request. You are bound by any changes, additions, or revisions and should therefore regularly review the David Rowlands-Art Terms and Conditions.

22. It is necessary that we have access to certain personal information in order that we fulfil orders and news updates. We do not disclose customer information to third parties other than order details that are processed as part of the order fulfilment.